



BME GROUP

Building + Facilities Management

COMPANY PROFILE



CONTENTS

Who We Are	3
What We Do	4
Our Purpose	5
Our Culture and Values	6
Our Team	7
Organisation Structure	8
Management Style	9
Building Management Software	10
Our Sites	11
Testimonials	12
Partners	13
Contact	14



WHO WE ARE

Formed in 2009, BME Group is an established, trusted and professional Building and Facilities Management Company operating throughout Sydney. With offices in the Sydney CBD, Wentworth Point, Hurstville, Waterloo, Pymble and Miranda, we offer extensive coverage throughout Sydney.

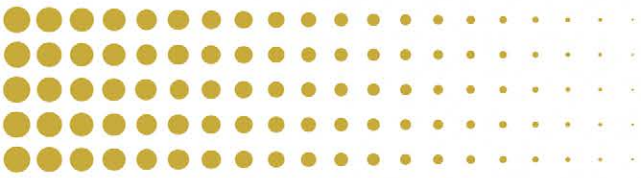
BME Group is an independent & specialist provider of high-quality management services throughout the property industry. We pride ourselves on being a specialist in our field and we believe that we can achieve the best results for our clients.

We may have the industry-leading systems and procedures of a large company, but we are proud to offer personalised service and value to meet the unique demands of our clients.

We service a wide range of clients across the residential and commercial sectors. Our ever growing client base includes owners corporations, strata managers, investors and developers. We also cater to corporate businesses, retail precincts & shopping centres throughout Sydney.

BME Group is a leading provider of high-quality management services throughout the property industry, servicing a wide range of clients. Our ever growing client list includes owners corporations, investors, developers, and both residential and commercial sectors. We also cater to corporate businesses, hotels, and shopping centers throughout Sydney.

At BME Group, we think outside the box and put ourselves in our clients' shoes to provide a bespoke experience with every interaction. We pride ourselves on our reliability, transparency and ability to offer tailored solutions for every client. Our stellar reputation has developed through leaving our clients feeling refreshed and satisfied with our service.



WHAT WE DO

- ✓ Residential Building Management
- ✓ Commercial Facilities Management
- ✓ Concierge Services
- ✓ Consultancy Services
- ✓ Project Coordination
- ✓ Asset Management
- ✓ Defect Management
- ✓ New Development Consultancy



OUR PURPOSE

OUR VISION:

To re-define the standards of Building and Facilities Management.

OUR MISSION:

To be recognised as Wider Sydney's specialist providers of independent, professional and transparent Building and Facilities Management services. We're aiming to consistently deliver results for our clients by adding value to their investments, improving their quality of life, giving them back time, and providing direction throughout the decision-making process - all while creating vibrant communities.

**CONNECTING PEOPLE,
CREATING COMMUNITIES**



OUR CULTURE AND VALUES

BME Group is agile and energetic. We are constantly adapting to our ever-evolving industry, and we do so with a sense of enthusiasm and drive. Our team is passionate about delivering exceptional results to our clients, who are our No.1 priority, and we take pride in formulating innovative solutions to meet their unique needs.

With an appreciation for clear and effective communication, we keep our clients up-to-date every step of the way. Our company culture is one of constant improvement, and we are always striving to be the best in the industry.

We are committed to maintaining a culture of integrity, transparency, and accountability. We believe that honesty, trust, and ethical behaviour are essential for building strong relationships with our clients, partners, and employees, and we hold ourselves to the highest standards of professionalism.

At BME Group, our values reflect our commitment to excellence and client satisfaction. We promote a supportive and fun culture that fosters a sense of family, both within our team and in our external relationships. Going above and beyond is our standard, and we take the time to sit down and truly get to know our clients.

OUR PRINCIPLES:

- ✓ **Best Practise** is our priority
- ✓ **Professionalism** from our team
- ✓ **Reliability** in our advice
- ✓ **Collaboration** is our motive
- ✓ **Transparency** in our communication
- ✓ **Innovation** in our solutions
- ✓ **Education** is ongoing
- ✓ **Discipline** in our training



OUR TEAM

At BME Group, we pride ourselves on our ability to attract and retain the best professionals the industry has to offer.

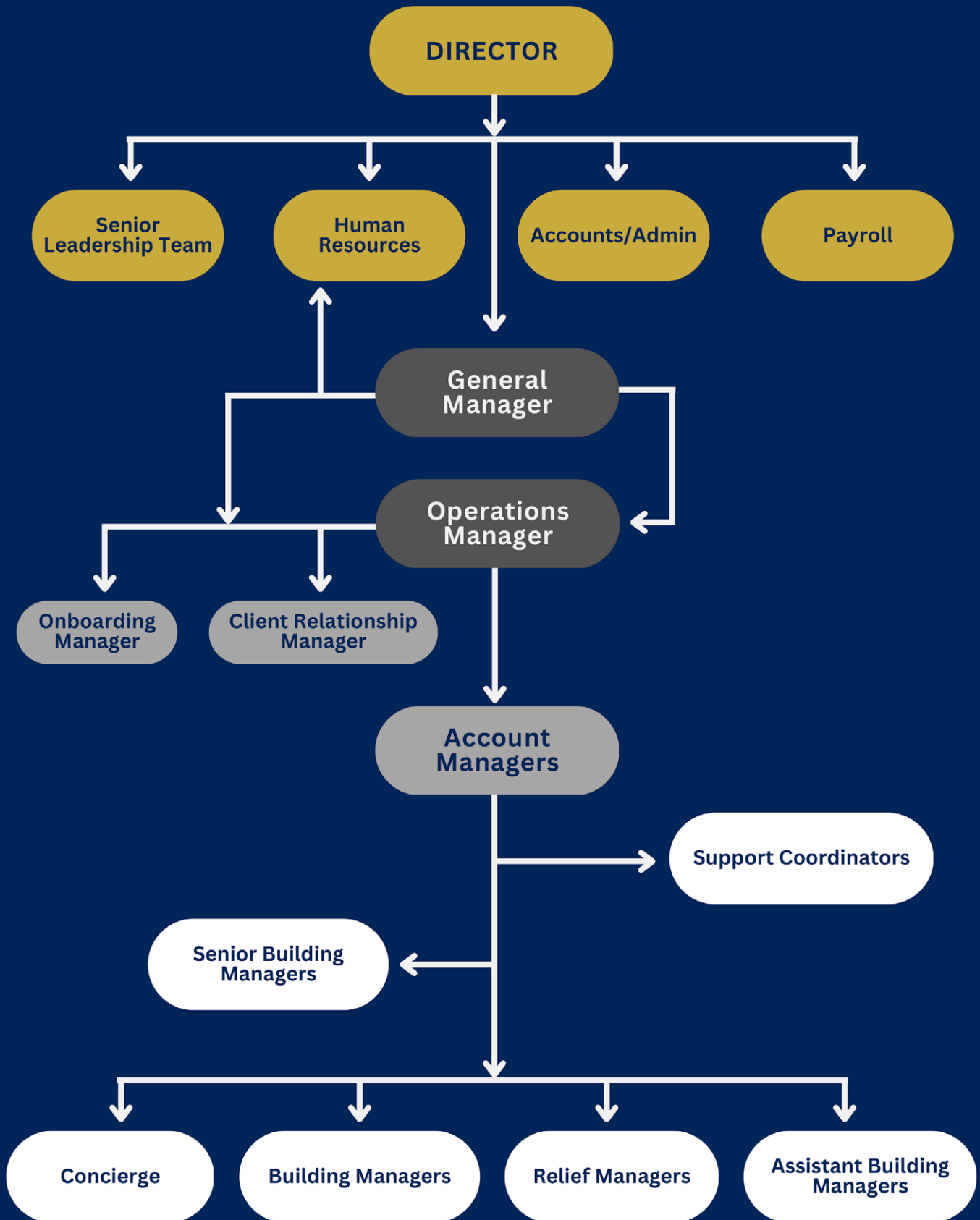
Our personnel are highly experienced, knowledgeable and motivated professionals with over 15 years experience in the industry. The team regularly undergoes training to ensure they follow our structured systems and approaches, are abreast of current and emerging industry trends, and are committed to keeping our client's best interests at heart. BME Group personnel are trained to think outside the box, to put themselves in our client's shoes, and to leave them feeling refreshed after every interaction with us.

Anyone joining the BME Group comes with relevant experiences and extensive backgrounds such as:

- Building & Facilities Management
- Strata Management
- Customer Service & Hospitality
- Project Management & Engineering
- Property Management & Real Estate
- Trade & Construction Services

We undergo a thorough hiring process to ensure the skill and knowledge of the industry's highest performers is passed on to our clients for their benefit.

ORGANISATION STRUCTURE



MANAGEMENT STYLE

HANDS ON. PROFESSIONAL. INNOVATIVE.

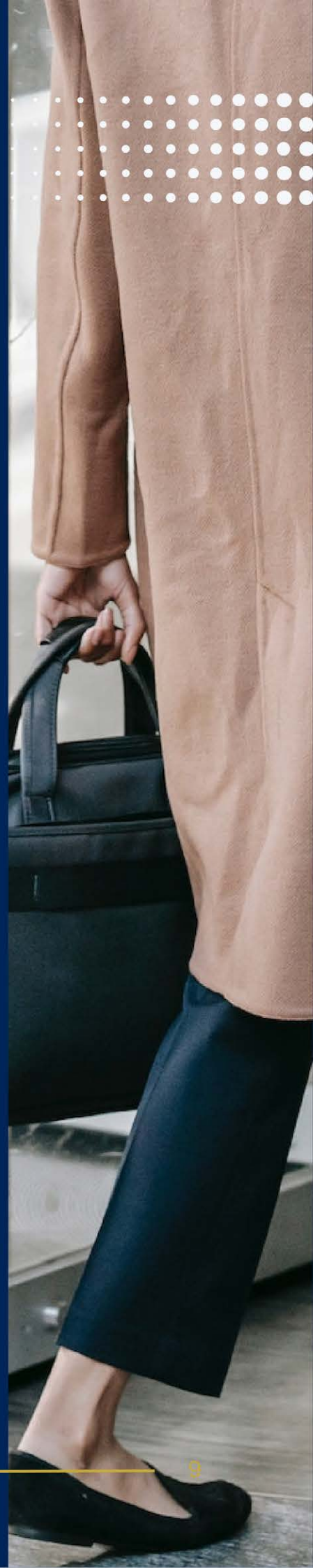
Our Building and Facilities Managers undertake ongoing training and development, keeping them aligned with our values, principles and focus areas at all times.

At BME Group, we take a hands-on approach, understand the process and implement the best solution to each scenario. BME Group staff focus on providing feedback, recommendations and professional advice in order to provide clear direction and value across the board.

Our team is trained to focus on the industry as a whole to ensure we offer complete value to our clients and partners.

OUR SOLUTIONS FOCUS ON THESE CORE PROCESSES:

- *Preventative Maintenance*
- *Project Management*
- *Asset Management*
- *Customer Service*
- *Procurement and Contractor Management*
- *Compliance, WHS and Risk Assessment*
- *By-Law Management*
- *Monitoring, Reporting and Evaluating*
- *Increase Value of Our Buildings & Our Clients' Assets*
- *Cost-Saving Initiatives*



BUILDING MANAGEMENT SOFTWARE

We are experts in both of the market-leading Building Management Software Programs – Building Link and MYBOS.

Throughout our sites, we use both systems on a daily basis to improve procedures, increase efficiency, amplify communication standards, assist residents with inquiries and promote vibrant communities.

We highly recommend implementing a Building Management Software into the buildings we work with, as they drastically improve the efficiency of the building.



OUR SITES

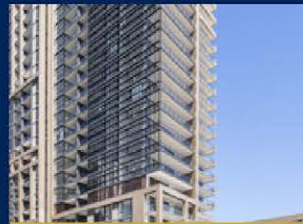
Our portfolio consists of buildings and communities of all shapes and sizes, ranging from 10 lots to 1000 lots in size. Including both residential & commercial properties and buildings of all structures including strata plans, Building Management Committees (BMC's) and Community Associations (CA's).



PARAGON, ZETLAND



KIMBERLEY ESTATE,
ROSEBERY



TAIGA, WENTWORTH
POINT



MIRAGE, PYRMONT



EAST QUARTER,
HURSTVILLE



PARKRIDGE,
DARLINGHURST



BOTANIC, LANE COVE



PALERMO,
WENTWORTH POINT



AERO, MASCOT



IMPERIAL, NORWEST



SIROCCO,
ERMINGTON



YUKON, WENTWORTH
POINT



URBA, REDFERN



AVANTE,
WOLLONGONG



WAREHOUSE 5,
WATERLOO



ALTA, MIRANDA

TESTIMONIALS

Discover what our satisfied clients are saying about their experience with BME Group. With over 200 positive google reviews and counting, we stand tall knowing our actions continue to match our words.

ROSEBERY

This a long overdue email, to express our satisfaction and appreciation of your choice of BM for Valentino Place. What Cameron & BME Group have accomplished in the past few weeks or should I say months, has surpassed all our expectations. He is organised, focused, approachable and an excellent communicator. Everyone I have spoken to so far, have only good things to say about him. So .. Thank you , Thank you! – *W. Stein*

LIVERPOOL

Mihai has been an awesome building manager for us since taking over Latitude Apartments, Liverpool. Mihai is always proactive in caring for not only the building but for each resident's needs. He always provides top notch service with his responsiveness to emails or calls. Could not be happier with the work being done here and can highly recommend Mihai and the BME team for their great work. – *P. Elhage*

HURSTVILLE

I am writing to compliment BME Group Hurstville for the exceptional customer service. As a new owner, I needed many things done and Bijaya at BME Hurstville was very responsive to all my queries and very supportive. Made things simpler and provided lot of good insights about the building and processes. Well done team. – *S. Subramaniam*

SYDNEY CBD

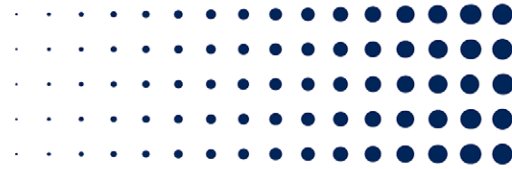
I have worked with BME Group on a number of sites as a Strata Manager in conjunction with them as Building Managers, and have always found them to be responsive and professional in my dealings with them. Their building knowledge and thorough communication processes greatly assist! – *A. Causer*

WENTWORTH POINT

I have been dealing with Tracey from BME for just over 3 years. As an owner it has been nothing but an absolute pleasure dealing with her, she is extremely professional and thorough. Her customer service skills are outstanding, and it is great dealing with someone that always has a smile on her face no matter what the situation is. – *K. Kajan*

WOLLI CREEK

I could not rate the BME Group highly enough! Our building changed building managers and the improvement and service is phenomenal. It's been such a pleasure working with BME Group – they have delivered on their promises and exceeded expectations. Super efficient, great communication, very professional, always responds and is very proactive in ensuring the building is well taken care of. Thank you for your amazing work. – *A. Li*



PARTNERS

WE PARTNER WITH GREAT PEOPLE

Our collaborative approach means we view our clients and partners as family. We are proud members of many industry-leading organisations that aim to increase the quality of Building and Facilities Management providers, while also contributing to the industry. Our relationships are long-term and we value each interaction with our partners, which include:

- *Owners Corporations*
- *Strata Managers*
- *Developers & Builders*
- *Investors*
- *Commercial Sectors*
- *Government Sectors*



CONTACT

Ensure your building is managed by a reliable and professional team that puts your needs first.

Contact BME Group today for a complimentary appraisal and discover the difference we can make.



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